ENG



NBE PELLET SYSTEM

RTB - ready to burn



CONTENTS:

Dear Customer.

Thank you for purchasing this NBE product which is designed and manufactured to the highest standards in the EU. In order foryou to get the most out of your product, we strongly recommend that you carefully read this manual prior to installation and operation. In the event that you encounter any difficulties during installation or operation, we recommend that you first refer to this manual or the information provided in the support section found on www.nbe-global.com.

Note: Help text for all menus parameters can be accessed by selecting? in the v13 app found on your wireless tablet.

Save this manual, so you always have it available if you ever need it.

Page 3: Warnings.

Page 4: Technical Data: RTB Page 5: Technical Data: BS+ Technical Data: Burners Page 6: Page 7-9: Boiler Room Design Page 10-12: Installation Diagrams Page 13: Installation of the Boiler Page 14: **RTB Pellet Hoppers** Page 15: **BS+ Pellet Hoppers** Page 16: Vacuum Transport

Page 17: Wiring Diagram-Controller Print
Page 18: Wiring Diagram – Extension Module
Page 19: Electrical Connection Scheme

Page 20: Optional Equipment.

Page 21-22: Connecting to the Internet.
Page 23: Cloud Service.
Page 24: First Time Start-Up.

Page 24:First Time Start-Up.Page 25:Service Maintenance.Page 26-27:Troubleshooting.

Page 28: Preventing Flue Gas Condensation.

Page 29-35: Tablet Menu Structure

Page 36: Warranty.

Page 37: CE Declaration of Conformity.

Page 38: Notes.



WARNINGS:













Never handle the auger, blower; nor should you crawl in the hopper when the system is powered. There will be no warning prior to the activation of these components.

The boiler must not be operated without properly securing the ash can and lid.

The system is provided with an electrical current of 110/230V-50/60 Hz. An improper installation or improper repair can cause life-threatening electrical shock. Electrical connections must be performed by a person with the right skills and training. Performance of electrical installation must be carried out in COMPLIANCE with the relevant local rules.

Always disconnect the system from the electrical supply prior to starting maintenance work or servicing. The system must be connected to a seperate electrical circuit, which is equipped with the proper circuit breaker and earth leakage breaker.

The boiler must be mounted to a functioning chimney with addequate draft. In the event that you smell smoke or see any other indication of improper draft of the chimney, all operation of your system must cease immediately and must remain so until a solution to the draft problem has been resolved. Continuing operation may result in death or injury.

Always read the manual before installing and / or repairing of the system. If in doubt, seek professional help.

As the control system is constantly being updated and new features / experiences are being added, it is the user's responsibility to keep the manuals and maintenance manuals updated.

New updated manuals can be downloaded from www.nbe-global.com

Open top covers etc. with extreme caution.

When the boiler is in operation, there is a risk of high temperature below the top covers, which can cause burns.

Avoid handling the boiler while it is in operation.

Never open the ash tray while the boiler is in operation.

The system must be operated by skilled individuals.

Contact your dealer If you are in doubt as to the safe operational use of the boiler.

The tablet controller's menu structure supported by the help texts found in the tablet app itself. Due to continuous updates and new features, it is recommended to browse the controller thoroughly prior to use and to receive an overview of all functions, etc. by your installer.

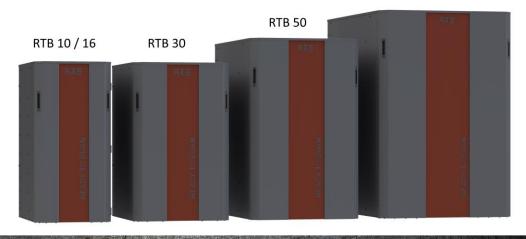
This manual must be kept at the boiler!

TECHNICAL DATA: RTB

| Produkt Name | RTB 10 | RTB 10 VAC | RTB 16 | RTB 16 VAC | RTB 30 | RTB 30 VAC | RTB 50 | RTB 50 VAC | RTB 80 |
|---------------------------------|-----------|------------------|-----------|------------------|-----------|------------------|-----------|------------------|-----------|
| Nominal Performance | 11 kW | 11 kW | 17 kW | 17 kW | 25 kW | 25 kW | 48 kW | 48 kW | 78kW |
| Minimum Performance | 3 kW | 3 kW | 5,5 kW | 5,5 kW | 7,5 kW | 7,5 kW | 14 kW | 14 kW | 23 kW |
| Nominal Efficiency | 93,9% | 93,9% | 91,1% | 91,1% | 91,4% | 91,4% | 93,6% | 93,6% | 93,6% |
| Minimum Efficiency | 90,5% | 90,5% | 92,4% | 92,4% | 92,7% | 92,7% | 94,6% | 94,6% | 93,9% |
| Power Consumption (Nominal) | 37W | 37W | 40W | 40W | 90W | 90W | 168W | 168W | 125W |
| Power Consumption (Minimum) | 24W | 24W | 20W | 20W | 34W | 34W | 82W | 82W | 69W |
| EN303-5:2012 Klasse | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Controller Version: | V13 | V13 | V13 | V13 | V13 | V13 | V13 | V13 | V13 |
| Width (mm) (only boiler) | 506 | 506 | 506 | 506 | 652 | 652 | 762 | 762 | 962 |
| Depth (mm) | 862 | 862 | 862 | 862 | 862 | 862 | 1114 | 1114 | 1296 |
| Height (mm) | 1055 | 1710 * 1982** | 1055 | 1710* 1982** | 1055 | 1710 * 1982** | 1225 | 1880* 2152** | 1518 |
| Chimney (mm) | 100 | 100 | 100 | 100 | 130 | 130 | 150 | 150 | 180 |
| Weight (kg) | 162 | 194 | 162 | 194 | 179 | 214 | 390 | 430 | 580 |
| Water volume (liter) | 36 | 36 | 36 | 36 | 48 | 48 | 78 | 78 | 105 |
| Ash can (liter) | 31 | 31 | 31 | 31 | 38 | 38 | 60 | 60 | 60 |
| Forward/Return/Filling | 3/4 " | 3/4 " | 3/4 " | 3/4 " | 3/4 " | 3/4" | 1" | 1" | 5/4" |
| Test # 300-ELAB- | 2042 | 2042 | 2045 | 2045 | 2064 | 2064 | 2179 | 2179 | 2216 |
| * Boiler Height + Vacuum hopper | | | | | | | | | |



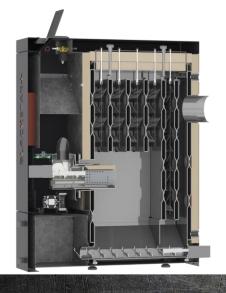




^{**}Boiler Height + Vacuum hopper + vacuum cyclone

TECHNICAL DATA: BS+

| Product Name | BS+ 10 | BS+ 16 | BS+ 25 |
|----------------------------------|--------------|---------------|--------------|
| Nominal Performance | 12 kW | 16 kW | 23 kW |
| Minimum Performance | 3 kW | 5 kW | 7 kW |
| Nominal Efficiency | 95,0% | 95,0% | 95,0% |
| Minimum Efficiency | 95,1% | 94,3% | 92,9% |
| Power Consumption (Nominal) | 39W | 52W | 66W |
| Power Consumption (Minimum) | 23W | 25W | 27W |
| EN303-5:2012 Klasse | 5 | 5 | 5 |
| Controller Version: | V13 | V13 | V13 |
| Width (mm) (only boiler) | 490 | 490 | 490 |
| Width including 280l hopper | 980 | 980 | 980 |
| Width including 380l hopper | 1240 | 1240 | 1240 |
| Boiler Depth (mm) | 969 | 969 | 969 |
| Boiler Height (mm) *incl. Hopper | 1113 / *1220 | 1113 / *1220 | 1113 / *1220 |
| Chimney (mm) | 130 | 130 | 130 |
| Weight (kg) | 162 | 163 | 165 |
| Water capacity (liter) | 36 | 36 | 36 |
| Ash can capacity (liter) | 25 | 25 | 25 |
| Forward/Return/Filling | 3/4 " | 3/4 " | 3/4 " |
| Test # 300-ELAB- | 2052 | ADM. APPROVED | 2054 |







TECHNICAL DATA: BURNER

10 kW burner: Upto 60 kg/day 37 watt/hr Weight: 10 kg



16 – 24 kW burner:

Upto 110 kg/day 40 watt/hr Weight: 12 kg

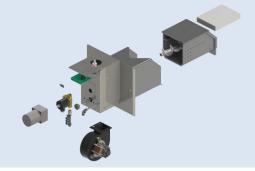


30 kW burner: Upto150 kg/day 90 watt/hr Weight: 15 kg



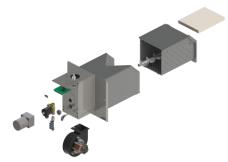
50 kW burner:

Upto 200 kg/day 215 watt/hr Weight: 30 kg



80 kW burnerUpto 350kg/day
300 watt/hr

300 watt/hr Weight: 40kg



BOILER ROOM DESIGN:

The boiler room for biomass boilers must be installed in accordance with the rules set forth by your local building codes, environmental authorities, and labor inspectorate. If you are in doubt on how to set up your boiler room, we recommend that you contact your local certified RTB dealer for guidance.

- 1. Wall and ceilling.
- 2. Distance to the wall.
- 3. Floor.
- 4. Area and Lightning.
- 5. Chimney.
- 6. Air.
- 7. Water Faucet.
- 8. Fuel.
- 9. Prohibited Liquids and Materials in Boiler Room.
- 10. Permit, Notification and Inspection.



1. Wall and Ceilling.

Ceiling surfaces must be constructed with at least Class 1 surface material.

If the ceiling surface happens to be the underside of the roof, the material must be made of non-combustible materials. Wall surfaces must be constructed of at least a Class 2 surface material.

2. Distance to the wall.

Distance from the boiler or flue pipe to any combustible material should be large enough of a distance to prevent temperatures from reaching an excess of 80 C. This requirement applies even if the combustible material is covered with non-flammable material. If the distance is greater than 500 mm, the distance requirement is typically satisfied.

3. Floor.

Floors should consist of (or be covered with) non-combustible material under and around the boiler of a distance of at least 300 mm from the boiler sides, and 500 mm from the boiler's front (i.e. the side where the ash is removed).

4. Area and Lightning.

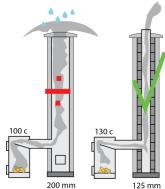
The boiler room and area around the heating system must be large enough to allow for easy operation, cleaning, and maintenance of the heating system and boiler room.

There must be adequate lighting so that operation and maintenance can be performed safely.

5. Chimney.

The chimney must be of a design, aperture area, and height that provides adequate draft conditions for the proper exiting of flue gasses. The height of the chimney must also be controlled to ensure that there is sufficient draft for chimney smoke to exit. The chimney draft is created by negative pressure resulting from hot smoke that is buoyant; thus causing the smoke to rise up through the chimney.

WARNING: If there is not enough draft in the chimney, the smoke will not properly rise and will instead seep out through small cracks; causing toxic smoke to seep into the house.



BOILER ROOM DESIGN:

The internal diameter of the chimney must be sufficient enough for the amount of flue gasses the chimney has to lead away. If the internal diameter is too small, this will prevent the smoke from exiting fast enough due to the large resistance in the chimney. This could cause the smoke to turn back; thus allowing for toxic fumes to enter into the house. Simultaneously, the pellet fuel may not be completely burned, due to the lack of oxygen for combustion. This can cause traces of tar like soot to sit in the chimney and create what is called creosote, which increases the risk of chimney fire.

The chimney opening must also not be too large since cold air can enter the chimney from the top. When the chimney becomes cooled, condensation can occur and develop soot inside the chimney. Soot is mostly a cosmetic problem, because it can penetrate through the chimney and cause ugly brown splotches to appear on the walls inside the house.

In addition, it is important that the chimney protrudes high enough above the roof so the smoke does not bother the surrounding houses. Environmental authorities have the possibility of prosecution if there are neighbors that complain about the smoke or odor.

What are the common signs that the chimney is not working?

- Light sensor is sooty or melted.
- Smoke in the hopper.
- Warm drop shaft.
- Smoke billows out of the fan or boiler during start-up.

If you have any problems with your chimney, it is a good idea to keep a "diary" of any draft problem; as draft problems are often associated with wind in certain directions.

Wind blowing on one side of the house can cause under pressure on the other side of the house.

Overpressure and under pressure will try to balance out – even through a chimney if possible. It is a good idea to ask your chimney sweeper about the size of the chimney and flues, the location of chimney cleaning doors, and whether it is required to have steps on the roof. He will also perform a fire prevention inspection.

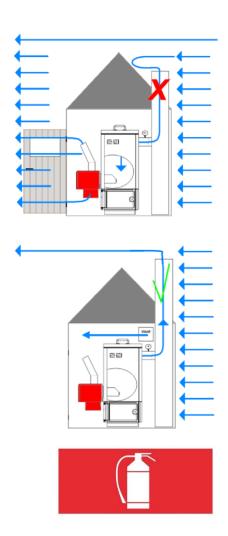
6. Air

The pellet boiler should be able to get enough air for combustion. This can be achieved if the pellet boiler is installed in a room which is equipped with a sliding window with an adjustment bracket, an adjustable air vent from the outside, or by providing combustion chamber air through a duct from the outside. The area amount of the fresh air valve should generally be the same as the internal diameter of the chimney. It should also be mounted on the same side as the chimney to compensate for any pressure differences.

Note: that drum dryers, range hoods, or oil burner in the same room, all use high pressure blowers, that steal the air in the room.

7. Water tap

There must be a tap in the boiler room. If the boiler output is less than 60 kW, a powder extinguisher is sufficient (at least 5 kg).



BOILER ROOM DESIGN:

8. Fuel.

The pellets must be pure wood, 6-8 mm, max. 8 % water.

Materials with glue, paint, wood paint or plastics shall not be burned.

If the fuel storage is greater than 0,75 m3, the boiler system and fuel storage must be located in a separate fire cell with at least one BD30 door to the other room.

If the fuel storage or hopper is placed in the open or under a shelter, there may be minimum distances to the building that should be observed. Exposed fuel may not be in the boiler room, except logs.

Do not exceed 4,75 m3 fuel in the boiler room, including fuel storage and usage storage.

9. Prohibited liquids and materials in boiler room.

The boiler room must be kept clean and contain no combustible materials nor flammable liquids (except oil for oil burners). The floor must be kept free of spilled fuel, dust and combustible waste as well as waste from other activities in the room. Any burning embers must be extinguished with water and transported to a secure storage location in the open.

10. Permit, notification and inspection.

Building permit:

You must obtain building permit if the burner is situated in a building that is part of the Building Regulations 1995 (commercial buildings); though not for animals and farm buildings.

Notification:

The heating system must be reported to the local council and registered with the chimney sweep.

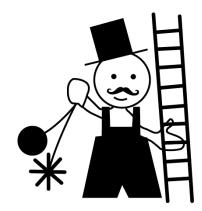
Inspection:

The chimney sweeper will regularly supervise your biofuel boiler.

If the chimney sweeper becomes aware of any illegality under the rules for fireplaces and chimneys in the building code, he may notify the local council if the owner does not change the illegal conduct.

Insurance:

You must notify your insurance company about your biomass system.





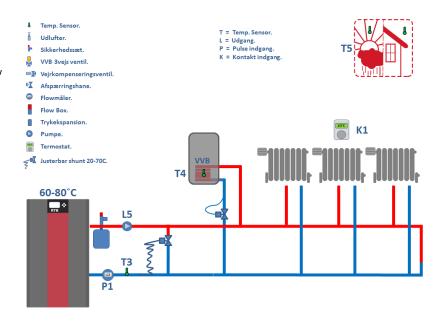
INSTALLATION DIAGRAMS:

A properly executed installation ensures that the system functions properly. Both national/local guidelines and requirements must always be observed. The boiler can be installed on a pressurized system up to max 2.5 bar.

1. Simple

Return water control with mechanical flow via adjustable shunt.

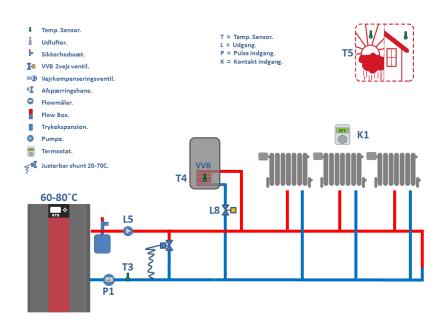
You should also have some type of control for the DHW



2. DHW w/ 2-way Hot Water Priority Valve

Typically used when DHW is small or when the surface coil is small.

Heat for the house is supplied $\underline{\text{while}}$ hot water is being produced



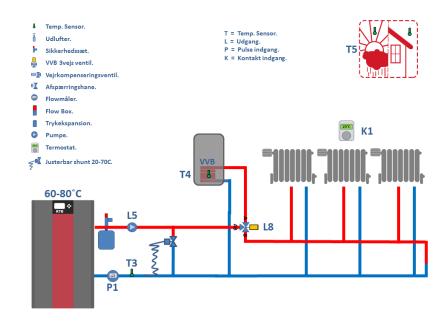
INSTALLATION DIAGRAMS:

A properly executed installation ensures that the system functions properly. Both national/local guidelines and requirements must always be observed. The boiler can be installed on a pressurized system up to max 2.5 bar.

3. DHW with 3-way valve

Typically used when the water heater is large, and when the surface coil is large.

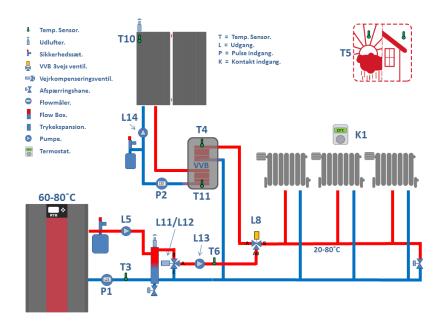
The house is not supplied with heat while producing hot water. The house must therefore be able to manage without heat for short periods during the winter



4. Weather Compensation and solar thermal heating for the DHW tank.

With an NBE flow box and 3-way weather compensation vlave, the controller is able to control the minimum boiler return temperature on the system and adjust the forwarding temperature to the house based on an outdoor or indoor temperature reference.

Note! This setup requires the use of an extension module to supply all the extra outputs required in the installation.



INSTALLATION DIAGRAMS:

A properly executed installation ensures that the system functions properly. Both national/local guidelines and requirements must always be observed. The boiler can be installed on a pressurized system up to max 2.5 bar.

5. NBE CASCADE

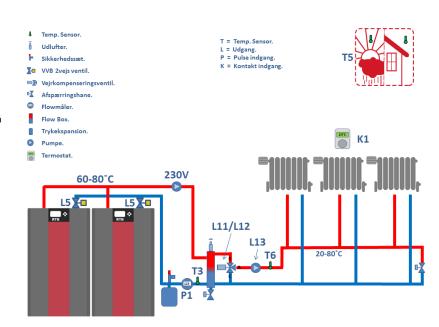
Bruges typisk, hvor varmebehovet er stort og svingende.

Der kan sættes op til 8 kedler sammen. Kedlerne skal være online og registreret på www.stokercloud.dk

og derefter oprettes på

www.cascade.stokercloud.dk

Stoker cloud tænder og slukker kedlerne efter behov og sikrer en ens belastning af kedlerne.

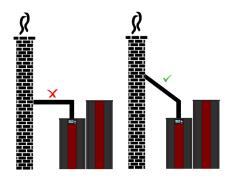




INSTALLATION OF THE BOILER:

General Guidelines

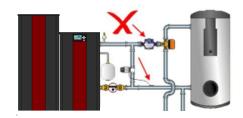
- 1. The boiler should only be installed by qualified installers with a "Certificate for installation and service of small biofuel plant" and must be installed according to AT guidance on technical equipment B.4.8 (only applicable in DK)
- 2. The boiler must <u>not</u> be installed on combustible_surfaces.
- **3.** The chimney pipe over the boiler must be installed with a cleanout door and must be 500 mm in length above the boiler as to allow for easy dismounting of the controller cassette located at the back of the boiler. Install in a 90 degree chimney bend only if necessary. Uninsulated smoke pipes should be kept to a minimum. Angle the smoke pipe to 45 degree to minimize the accumulation of dust in the chimney pipe.
- **4.** The chimney draft should be a minimum 5 PA and be stable. Overpressure must **not** occur. It is required to install a draft stabilizer. The draft stabilizer is mounted so that it draws heated air from the boiler room. This ensures a drying out of the chimney. Do not use a draft stabilizer, if a stove or wood boiler is mounted on the same chimney.
- **5.** The boiler must be installed with an approved shunt. **NOTE**: You may lose your warranty if failing to install an approved shunt with your system.











RTB PELLET HOPPERS:



300 mm

806 mm

1337 mm

854 mm

10+16+30 kW

120 kg

RTB Hopper

Width (Hopper) Width (Boiler + Hopper) Height Depth Hopper Capacity* Compatible w/ RTB:



220 500 mm

1006 mm 1337 mm 854 mm 220 kg 10+16+30 kW



320 700 mm 1206 mm 1337 mm 854 mm

320 kg 10+16+30 kW



400 700 mm 1506 mm 1737 mm 854 mm 400 kg

50 kW

^{*}Results vary depending on the density of the pellets.



Vacuum Transport

Width (Hopper Width (Boiler + Hopper) Height Depth Hopper Capacity* Compatible w/RTB



120 VAC 300 mm

806 mm 1408 mm 854mm 120 kg 10+16+30 kW



220 VAC 500 mm

1408 mm 854 mm 220 kg 10+16+30 kW

1006 mm



320 VAC 700 mm

1206 mm 1408 mm 854 mm 320 kg 10+16+30 kW



700 mm

50 kW

1506 mm 1908 mm 854 mm 400 kg

^{*}Results vary depending on the density of the pellets.







RTB Twin Silo til kaskade

Brede silo Brede kedler + silo Height Depth Hopper Capacity* Compatible w/RTB Prepared for vacuum transport

| 250 Twin 1200 mm | 500 Twin 1600 mm |
|----------------------------|----------------------------|
| 1000 mm | 1000 mm |
| 600 mm | 800 mm |
| 250 kg | 500 kg |
| 10+16+30+50+80kW | 10+16+30+50+80kW |

| 320 Twin |
|----------|
| 500 mm |
| 2112 mm |
| 1737 mm |
| 854 mm |
| 320 kg |
| 50 kW |
| |

^{*}Results vary depending on the density of the pellets.

BS+ PELLET HOPPERS:





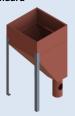
BS+ Silo

| | 280 |
|-------------------------|----------|
| Width (hopper) | 490 mm |
| Width (boiler + hopper) | 980 mm |
| Height | 1220 mm |
| Depth | 969 mm |
| Hopper Capacity* | 180 kg |
| Passer til BS+ | 10+16+25 |
| | |

| 380 |
|-------------|
| 750 mm |
| 1240 mm |
| 1220 mm |
| 969 mm |
| 250 kg |
| 10+16+25 kW |

^{*}Results vary depending on the density of the pellets.

Top ext. Not included as standard





80x80

1000 mm

800mm

150 kg

all models

800 mm





Std. Hopper

| | OUXOU |
|------------------|------------|
| Width | 600 mm |
| Height | 1000 mm |
| Depth | 600 mm |
| Hopper Capacity* | 120 kg |
| Compatible w/ | all models |
| | |

^{*}Results vary depending on the density of the pellets.

| 80x80 ext |
|------------|
| 800 mm |
| 250 mm |
| 600 mm |
| 100 kg |
| 80x80 silo |

⁶⁰x60 ext 600 mm 250 mm 600 mm 60 kg 60x60 silo

VACUUM TRANSPORT:

The vacuum system for wood pellets makes it easy to customize various delivery forms for your system. Here are a few examples of ways to configure your vacuum transport.

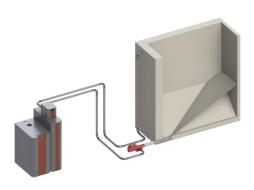
Large hopper, 3-5 ton with vacuum transport to RTB hopper.



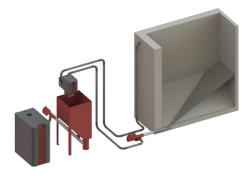
Large hopper, 3-5 ton with vacuum transport to standard hopper.



Homebuilt storage with vacuum transport to RTB hopper.

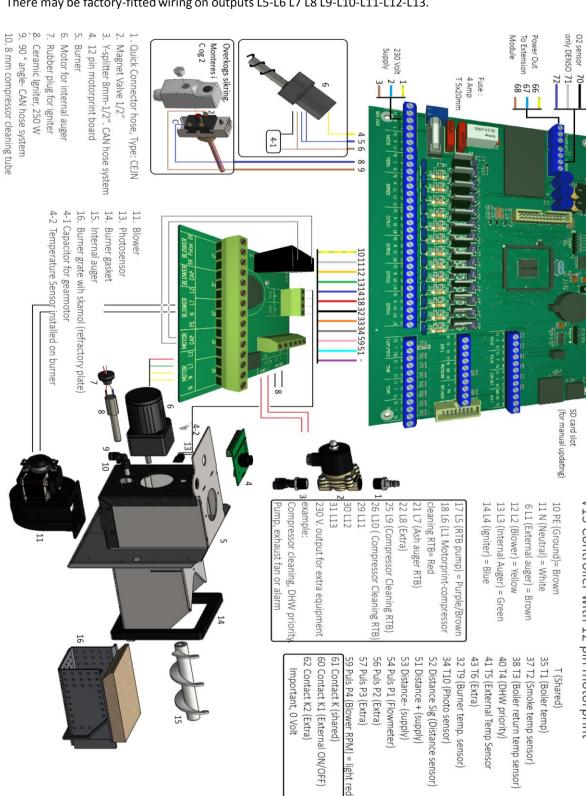


 $\label{thm:long_equation} \mbox{Home built storage with vacuum transport to standard hopper.}$



Wiring Diagram:

There may be factory-fitted wiring on outputs L5-L6 L7 L8 L9-L10-L11-L12-L13.



V13 Controller with 12 pin motorprint

T (Shared)

9. PE GND.

Connected

EXT. module

optional equipment can be added as: By adding more in and outputs,

Factory Reset

SD card reader

Vacuum transport.

Weather compensation O2 controller. And more. Exhaust fan. Solar heating. Hot water priority kit Compressor cleaning. Distance sensor

4 Amp. T 5X20mm Fuse

EXTRAT | EXTRAT | EXTRAS

Connect optional equipment, if any Connect GND/RX/TX (Bus) to controller. Place the ext. module next to the controller. Disconnect power supply to the controller. Notice RX/TX to be crossed.

Turn on power to controller and ext. module.

Connect module to power supply.

GND to GND on controller RX to TX on controller TX to RX on controller

Technical Setup = YES Select the following: In the controller go to menu 19, Extended setup

Expansion module connected = YES

26. Temp. 19 input input's:

N. Power supply 230/110 Volt.

L. Power supply 230/110 Volt

PE. GND.

to power supply accordingly. Important: Set switch next 230 or 110 Volt.

27. Temp. common. 28. Temp. 20 input. 29. Temp. 11 input.

4. PE GND Output's:

N. Out.

31. Temp. 12 input.32. Temp. 13 input. 33. Temp common. 30. Temp. common

Lambda sensor Grey. Lambda sensor Black

36. 35. 34. Temp. 14 input.

37. Lambda sensor White Lambda sensor White

39. 38.

Temp. 15 input.

41. Temp. 16 input. 43. 42. 40. Temp. 17 input. Temp. common

 Distance common 44. Distance. Temp. common.

24. L 19. Out 23. N. Out. 22. PE GND. 21. L18. Out 20. L 17. Out 19. N. Out. 18. PE GND. 17. L 16. Out 16. L 15. Out 15. N. Out. 14. PE GND. 13. L 14. Out 12. L 13. Out 11. L 12. Out 10. N. Out.

47. Pulse 5.

50. Pulse 7. 49. Pulse 6. 48. Pulse common.

controller's input "O2"

51. Pulse common. 52. Pulse 8.

54. Contact common. 53. Contact 3.

56. Analog 3. 55. Contact 4.

57. Analog common. 58. Analog 4.

60. Bus RX. to TX. 61. Bus TX. to RX. 59. Bus GND, to Bus GND

Communication to controller.

If the controller is not connected to an expansion module, it will read the oxygen level in the If the controller is connected to an expansion module, it will always read the oxygen level in the expansion module.

the signal is strongest. controller input "DISTANCE" or from the expansion module's input "DISTANCE", depending on where If the controller is connected to an expansion module, it will read the distance sensor from either the

There are some lights in the expansion module

Green light (Power) when the power is on.

Red light (ERROR) if there is no communication.

Yellow light (communication) if there is communication with a controller print.

complete, the blue light will switch off again. Blue light (SD-card is being read) is on, while loading the program from the SD-card. When loading is

CONNECTION DIAGRAM ELECTRICITY:

Overview of connectivity

| | IN | OUT | FUNKTION |
|-------------------|--------------|----------|---|
| 110-230 | PE-N-L | | 110-230 Volt AC |
| SAFETY THERMOSTAT | L-L | | Safety thermostat cutoff |
| MOTOR | | PE-N-L1 | External auger |
| BURNER | | PE-N-L2 | Fan |
| BURNER | | PE-N-L3 | Internal auger |
| BURNER | | PE-N-L4 | Ignition |
| EKSTRA 1 | | PE-N-L5 | Circulation pump (can be set to other equipment) |
| EKSTRA 1 | | PE-N-L6 | Compressor cleaning (can be set to other equipment) |
| EKSTRA 2 | | PE-N-L7 | De-ashing auger |
| EKSTRA 2 | | PE-N-L8 | Optional output for equipment |
| EKSTRA 3 | | PE-N-L9 | Boiler Compressor Valve 1 |
| EKSTRA 3 | | PE-N-L10 | Boiler Compressor Valve 2 |
| EKSTRA 4 | | PE-N-L11 | Optional Output |
| EKSTRA 5 | | PE-N-L12 | Optional Output |
| EKSTRA + | | PE-N-L13 | Optional Output |
| BUS | GRD, TX, RX, | | Extension module |
| ILT | V1, V, V2 | | 02 control |
| CONTACT | K-K1 | | External ON/OFF |
| CONTACT | K-K2 | | FREE |
| PULS | P-P1 | | Flow meter system |
| PULS | P-P2 | | Flow meter solar heating |
| PULS | P-P3 | | FREE |
| PULS | P-P4 | | FAN RPM |
| DISTANCE | -, SIG, + | | Distance sensor for hopper |
| LAN | RJ45 | | Internet connection |
| TEMP. | T- T1 | | Boiler temperature |
| TEMP. | T – T2 | | Smoke temperature |
| TEMP. | T – T3 | | Boiler return temperature |
| TEMP. | T – T4 | | DHW temperature |
| TEMP. | T – T5 | | External temperature |
| TEMP. | T – T6 | | FREE |
| TEMP. | T – T7 | | Compressor pressure sensor |
| EKS / FOTO | T – T9 | | Temperature sensor burner |
| EKS / FOTO | T-T10 | | Photo sensor burner |

OPTIONAL EQUIPMENT:

The controller supports the following equipment. Aids in performing adjustments, cleaning, and knowledge.



INCLUDED WITH RTB Smoke temp. sensor: Reads the current smoke temperature in the display.



External temperature sensor: Stops burner through an external temperature sensor.



Extension module:Get additional 10 outputs for equipment. Prepared for 02

control.



Lambda sensor:For the extension module.



Kit: oxygen controlRegulates the amount of ox

Regulates the amount of oxygen in the flue gas. Regulates the quantity of wood pellet and air according to the desired 02 %.



Kit: flow meter

Read the system flow in the display and calculates the current power consumption for the house.



Hot Water Priority kit:

Produces hot water only when it is needed. Closes hot water tank, when the house is heated. Kits available with either 2 or 3 way motorized valve.



Distance sensor for hopper:

Sees how much is left in the hopper and displays it on the controller screen.



Kit: Compressor Cleaning System

Small: Cleans the burner head efficiently with high pressure. With this kit you need to use your own compressor.



Exhaust fan:

Need greater chimney draft? The fan's RPM can be synched with the burner's power output. Can be connected to the burner controller.



INCLUDED WITH RTB

Kit: Compressor Cleaning Large: Clean the burner head efficiently with high pressure. With "low noise" compressor.



Kit: Weather compensating:

Maintains a high boiler temperature and adjusts the house inlet temperature in relation to the outdoor temperature.



Solar heating:

Use the pellet burner controller to run your solar system.



Wireless thermostat:

Stops the pellet burner with thermostat. Gives a smooth transition to summer time.

CONNECTING TO THE INTERNET:

To get your pellet boiler on Stokercloud, connect it to an external wireless router that is Internet connected. Before you get started make sure that you know the name (SSID) of your router, and the password to be used.

Connecting your burner via the web:

- 1. Open the wireless display and connect to your burner.
- 2. Select Setup> Connect to Stokercloud
- 3. Select the desired wireless router on the list and then enter the password for your router
- 4. You will get a confirmation from the app when the controller is successfully connected to the wireless router

Creating an account on Stokercloud

- 5. Go on www.stokercloud.dk and find your control in scroll down list, alternatively, enter the controller's serial number in the search box?
- 6. Log in using the controller's serial number and password number(found on a label on the controller board) and follow the instructions.
- 7. Enter the desired user name and password, and personal information.

Your pellet boiler is now online and you can always find it on www.stokercloud.dk by selecting your controller number in the scroll down list. Similarly, you can also connect to pellet boiler from the app even if your wireless display is not on the local network. Fx from the car or cottage.

Tip: Make sure that there is a solid blue light beside the SD card slot. A flashing light is an indication that your burner is not connected to the internet and you need to check your wireless router. If the lamp does not light up, your router is not connected to the internet. Check to see if your router is on and is functioning properly.









INTERNET CONNECTION:

6. Enter where you live.

This will be shown on www.stokercloud.dk, If you do not want others to see the exact location of your system, simply move the drop pin a little.

Once your configuration are saved, you will now have your own webpage and system dashboard on Stokercloud.

After a short period of time you will see data streaming from the burner.

Do you want data on your mobile device?

Then download our App for the following devices:



Android Play, for android phone, search "StokerKontrol"

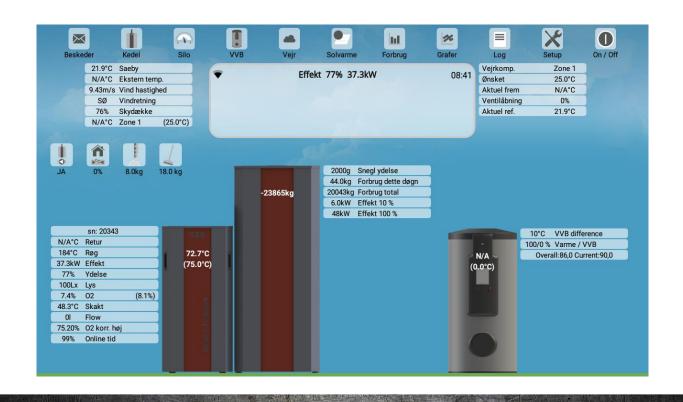


ITunes for iPhone mobile phone, search "StokerApp"



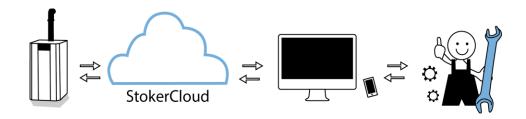
For Windows Mobile phone, search "StokerKontrol"





CLOUD SERVICE:

If your burner is registered online via our website www.stokercloud.dk, we can help keep an eye on your system. If something unexpected happens, such as too many ignitions, unstable operation, improper PI regulation etc., then we have the opportunity to help you ONLINE.

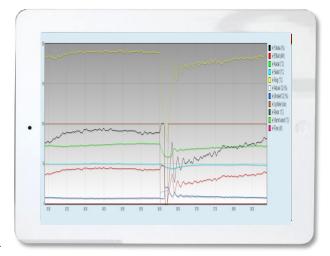


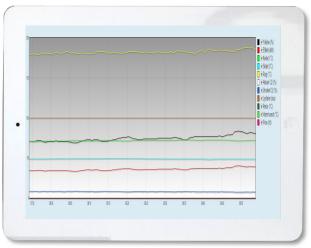
How it works:

- NBE observes abnormality on your graphs.
- If necessary, NBE will contact you by e-mail and ask your permission to make operational change.
- NBE evaluates your graphs and the patterns of your burner, and makes adjustments based on the observations.
- Changes to your settings can always be viewed via your system LOG.
- After adjusting, it should look like this

NBE's Cloud Service ensures:

- Fewest possible number of electric ignitions.
- Best possible PI regulation.
- An optimized system for your house.
- Lower wood pellet consumption.
- Security in your everyday life.
- The latest updates to the controller.



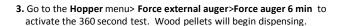


FIRST TIME START-UP:

Once the system is assembled, filled with water, connected with power, and supplied with pellets a few basic adjustments to the burner are required. This includes I. Calibrating the external auger by weighing the wood pellets and II. Adjusting the blower setting at $10\,\%$, $50\,\%$ and $100\,\%$ power.

I. Weighing the pellets

- 1. Detach the drop hose from the drop tube on the burner and attach a plastic bag or similar underneath the drop hose.
- 2. Go to the System>Manual>External Auger> ON. This will force start the external auger. Allow for approximately 15 minutes of auger running time. This will ensure that the auger is completely filled and will allow for a more accurate weighing later. Once complete, discard the pellets from the plastic bag and refasten the empty plastic bag to the drop hose.





4. When the test is complete, remove the plastic bag, and weigh only the pellets on a kitchen scale. Enter the weight in the controller by going to the **Hopper** menu >**Auger capacity/6min>** enter "pellet weight".

II Adjusting the blower

- 1. Turn on the system by pressing the ON/OFF button on the tablet.
- 2. Go to the Boiler menu>Regulation menu > set Min power = 100 % and Max Power = 100 %. This will lock output to 100 % power. Allow for 15 minutes for the burner to reach 100 % output. (Note: when locking output to 50 % power, set Min & Max power = 50 %. Similarly, when locking output at 10 %, set Min & Max power = 10 %).
- **3.** Take a measurement of either the CO2 % or 02 % in the chimney using a flue gas analyzer (or If O2 control is available on your system set O2 Control method to SHOW ONLY) and control that the CO2 % or 02 % at 100 % power are within range to the values shown in the table below.

| Burner Type | CO2 % / O2% @ 10% power | CO2 % / O2% @ 50% power | CO2 % / O2% @ 100% power |
|----------------|----------------------------|----------------------------|-----------------------------|
| RTB10 / BS+ 10 | 4/17 | 10/11 | 13/8 |
| RTB16 / BS+ 16 | 4/17 | 10/11 | 13/8 |
| RTB30 / BS+ 25 | 4/17 | 10/11 | 13/8 |
| RTB50 | 5/16 | 11/10 | 14/7 |
| RTB80 | 6/15 | 11/10 | 14/7 |

If the 02 % reading is too low, (or similarly if the C02 % is too high) compared to the values on the table, then increase the blower speed to increase the 02 % and decrease the C02 % in the combustion. Similarly, to decrease the O2 % and increase the C02 %, decrease the blower speed.

To adjust the blower speed, go to the **Boiler** >Fan menu>Speed at 100 % power and adjust the blower speed by a few % at a time. Allow for a few minutes for the adjustment to take effect. Take an 02 % or C02 % reading and confirm that the values taken are within range to the values shown in the table (Note: fan speed at 50 % and 10 % power can also be found under the Fan menu).

- 4. Repeat steps 1-3 to adjust the blower speed at 50 % and 10 % power.
- 5. After adjusting the blower at 100 %, 50 % and 10 %, go to the **Regulation** Menu and set **min power** = 10 % and **max power** = 100 %. Begin normal operation

Note: Be aware that because of the dosages of the auger, the CO2 reading of a CO2 measurement will never be 100 % stabile.

SERVICE MAINTENANCE

Cleaning should be carried out as needed.

There is a big difference depending on the construction setup, adjustments and wood pellet quality on how often maintenance should be performed.

The maintenance table is only indicative and applies only for RTB systems!

| When needed | 7 days | 14 days | 30 days | 1/2 annually | 1 annually | RTB X BS+ X |
|----------------|--------|---------|---------|-----------------|---------------|--|
| ΧX | | | | ΧX | хх | Cleaning cinders out of burner head. |
| | | | | XX | XX | Cleaning under the combustion grate for dust and cinders. |
| | | | | | ХX | Cleaning photo sensor from soot and dust. |
| | | | | | XX | Cleaning burner fan from dust. |
| Χ | | | Х | X | X | Cleaning / controlling boiler / smoke pipe |
| | | | | | Χ | Empty compressor for condensation |
| ΧX | | | Х | X | | Empty the ash pan, typically after 1.000-2.000 kg pellets. |
| | | | | | XX | Check gaskets / replace worn gaskets. |
| ΧX | | | | X X | (X X O2) | Adjusting the burner (weighing the pellets). |
| ΧX | ΧX | ХX | | | | Filling the hopper. |
| | | | | | хх | Adjusting the burner (Co2 measurement) |
| | | | | | хх | Chimney sweeper. |

Turn off the burner in connection with cleaning.

Turn off the controller and allow to cool for approx. 5 min. Once the burner is completely turned off, it is ready for cleaning. Unplug the burner, remove the shield, drop shaft and remove the burner from the boiler so work can be easily performed.

The ash pan.

The ash pan is to be emptied for ash, which can easily be used as fertilizer.

Never throw warm ashes in the trash bin, but let it cool off in a metal bucket. Warm ashes can burn if it gets air (02)

Remember to mount the ash bin correctly after emptying it, otherwise smoke can leak out the back!

Burner head.

Remove any ash or cinders from the grate. Remove any pellet remnants under the burner grate. Wipe the photo sensor clean.

Ensure that there is nothing lodged in the fan and that it can rotate freely.

Hopper.

Since pellets naturally contain dust, you should once in a while empty the hopper completely. The more dust that is present in the hopper, the less the auger will dispense, and the more unstable the dosing. The boiler will go out of adjustment with greater risk of downtime. How often one should empty the hopper depends greatly on the design and quality of the pellets you use.

Start-Up after cleaning.

Reassemble the system and turn on the controller, the burner will start up automatically.

TROUBLESHOOTING:

We have collected the most typical solutions to small problems.

| Problem. | Possible cause. | Possible solution. |
|-----------------------|---|---|
| Alarm hot drop shaft. | Cinders in the burner head. | More air for combustion. |
| | Back pressure in the boiler. | Clean the boiler etc. |
| | No draft in the chimney. | Increase the chimney height. |
| | | Clean the burner head regularly. |
| | | Switch to a better quality of pellets. |
| Smoke in the hopper. | Ash in the hopper. | Clean the boiler etc. |
| Smoke setbacks | No draft in the chimney. | Insolate the smoke pipe. |
| | | Increase the chimney height. |
| | | Submerge a liner in the chimney. |
| | | Increase temperature of the smoke, remove the semi cleaning grates from the boiler. |
| | Drop shaft sensor defective. | Change temperature sensor on the burner print. |
| | Unfortunate wind conditions. | Increase the chimney height. |
| | | Close doors etc. |
| | | Make intake on the same side as the chimney. |
| Alarm ignition | Defective ignition. | Replace the electrical igniter with a new one. |
| | Ignition is located wrong. | Mount it correctly |
| | Burner grate is fitted wrong. | Mount it correctly. |
| | Too high chimney draft. | Install a draft stabilizer in the chimney. |
| | | Set electric ignition power up. |
| | | Reduce the fan speed during ignition. |
| | Stopped fan | Check if the fan can run, replace if necessary |
| Alarm temp. boiler | Defective temperature sensor | Change temperature sensor. |
| | Temperature sensor fallen off the boiler. | Mount it correctly, attach the sensor with a cable tie. |
| | Power too low compared to the house. | Make a new adjustment of the burner. |
| | | Adjust the alarm limit down. |
| | | Add more power to the burner if possible. |
| Alarm motor output | Fault current on the electric grid | Supply the burner from another protection group. |
| | Relay defective | Send the controller in for repair. |
| Alarm no fuel | Hopper is empty | Fill hopper with wood pellets and restart. |
| | Flame has gone in operation | Make a new adjustment of burner. |
| | Photo sensor is defective | Change photo sensor wit a new one. |
| | Unstable fuel supply | Empty auger / hopper for sawdust. |
| Plug is disconnected | Burner plug is not fitted | Insert the plug of the burner |
| | Dirt inside the plug to burner | Clean the plug for pellet dust. |
| | No connection to the burner | Change temperature sensor on the burner print. |

TROUBLESHOOTING:

| Problem. | Possible cause. | Possible solution. |
|--|------------------------------------|---|
| Alarm RPM | RPM sensor defective. | Change the fan. |
| | | Change to % regulation at the fan. |
| No power to the controller | Defective fuse in the controller. | Replace the fuse to a new one. |
| | Safety thermostat not active. | Reconnect by firmly pressing the red button. |
| | The controller has been | |
| | overvoltage. | Send controller to NBE for repair. |
| The burner deactivate residual current | | |
| protection | Electric ignition is faulty. | Change the electric ignition to a new. |
| | Current leak in a component. | Note when RCD deactivate, replace the component. |
| | Cables exposed. | Check cables, insulate them if possible. |
| Too high pellet consumption | Lean burning. | Make a new adjustment of the burner. |
| Consumption | Too high chimney draft. | Install draft stabilizer in the chimney. |
| | Uninsulated pipes in the | install draft stabilizer in the chimney. |
| | installation. | Insulate with pipe insulation. |
| Too many electric ignitions | Flow in the system is fluctuating. | Set the pressure controlled circulation pump to fixed pressure. |
| | External thermostat unstable. | Set "External wait" up in the controller. |
| Unburnt pellets in the ash | Lean burning. | Make a new adjustment of the burner. |
| | The grate is placed incorrectly. | Mount it correctly. |
| | Too many pellets on the grate. | Make a new adjustment of the burner. |
| | The fan is adjusted too high. | Make a new adjustment of the burner. |
| | Too high chimney draft. | Install a draft stabilizer in the chimney. |
| Cinders on the grate | Blower cleaning is not sufficient. | Adjust the fan % up to clean, and the time between the down. |
| | | Clean the grate mechanical more frequently. |
| | Poor quality pellets. | Change supplier. |
| | | Mount compressor cleaning. |
| | | Change the grate to a model that is more open. |
| | Fat combustion. | Adjust the fan up at 10, 50 and 100 % power. |
| | | Adjust the burner power down in "auto calculation". |
| The boiler condensates | Too low chimney temperature. | See page 27 about flue gas condensation. |
| | | |

PREVENTING FLUE GAS CONDENSATION:

When a boiler has an extremely high efficiency >93 %, the temperature of the flue gas is naturally low. Typical flue loss is only 2-3 %. This creates greater demands on your chimney and on how to adapt the boiler to its existing installation. It is important, if you have condensation to prevent it; otherwise you risk developing soot into the chimney and corrosion in the boiler.

Note: Even if there is water in the boiler, it may be due to condensation from the chimney.

Things that can prevent condensation in the boiler and chimney.

1. High chimney> 5m.

Provides a good draft in all conditions.

2. Small cleaning in the chimney 125mm - 150mm.

Provides better flow, and can "carry" out more moisture.

3. Short un-insulated smoke pipe < 0,5m.

Do not cool down the smoke unnecessarily before it reaches the chimney.

4. Draft stabilizer.

Stabilizes the draft, and provides the chimney with dry air.

5. High boiler temperature >70C degrees.

10 degrees up in the boiler temperature gives 10 degrees more smoke temperature.

6. Suitable return temperature > 55C degrees.

The boiler may condense when the heat exchanger surfaces are below 47 degrees.

7. Heated boiler room.

Lowers cooling of the boiler and smoke pipe and provides draft stabilizer more hot air to work with.

8. More oxygen in combustion.

Increases air flow in the boiler, and carries more moisture, 1 % more oxygen costs approx. 0,5 % in efficiency.

9. Remove the turbulators.

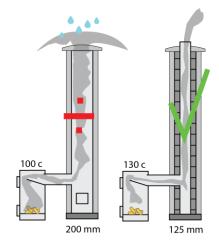
Decreases resistance of the boiler, and get a bad chimney to work better. The gas temperature typically increases to approx. 100 degrees. The burner should be readjusted after the turbulators are removed.

10. Keep the boiler heated at all times.

If you are using DHW priority in the controller, and the boiler starts being cold by every start, the boiler does not manage to dry out at every start.

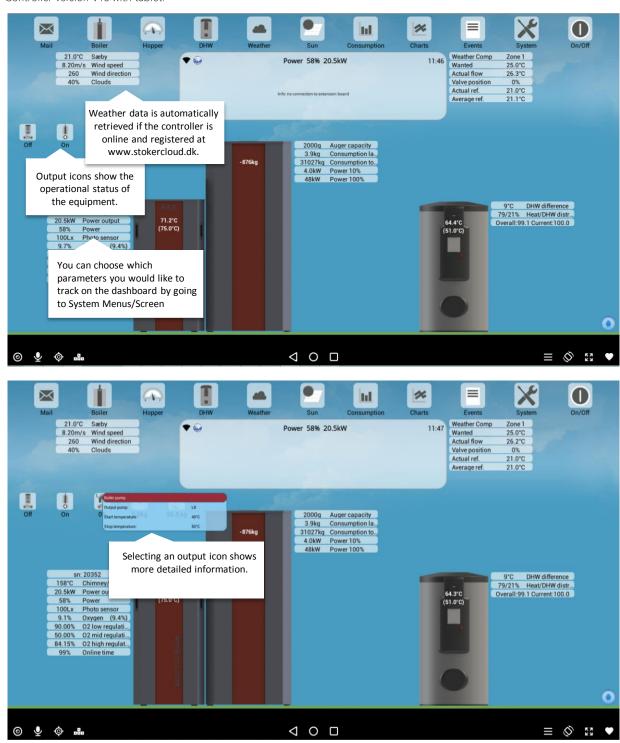
11. Mount exhaust fan to chimney.

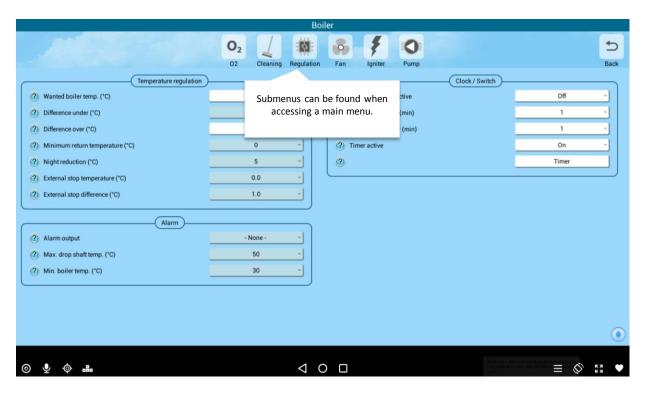
Helps the flow the right way, from CHIP 6.82 can exhaust fan be connected directly to the controller..

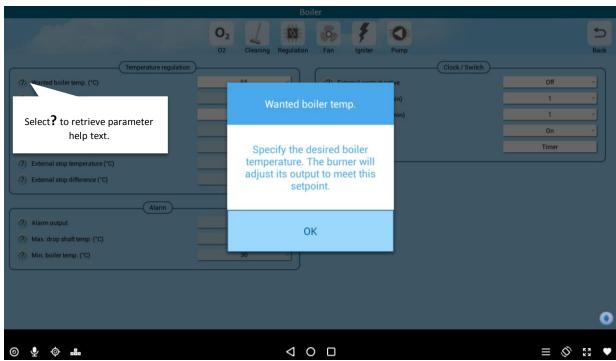


TABLET MENU STRUCTURE:

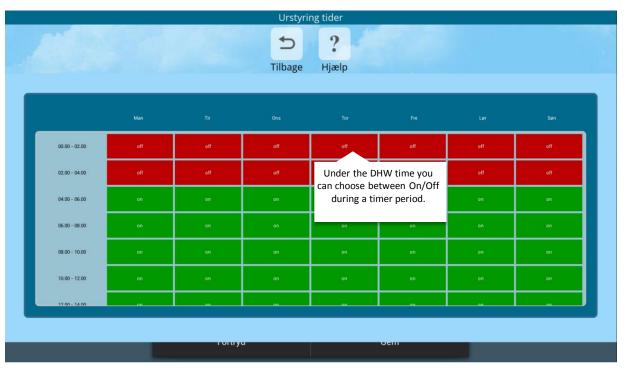
Controller version V13 with tablet.

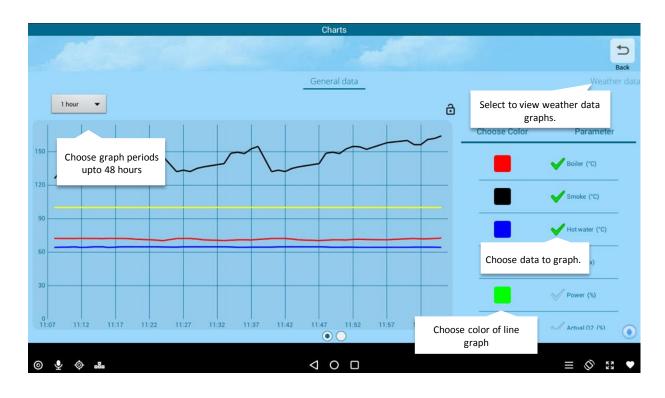


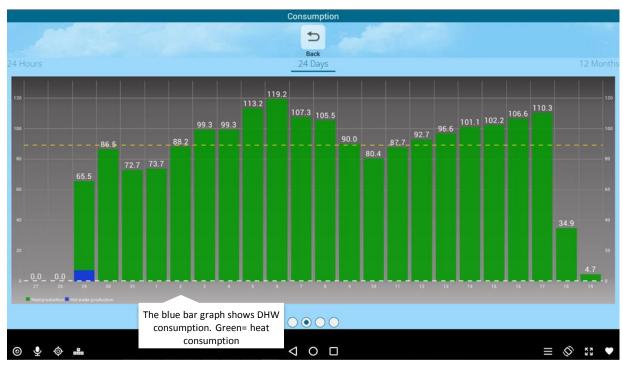








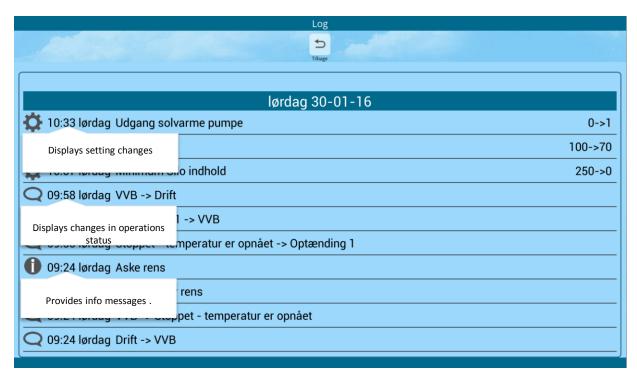


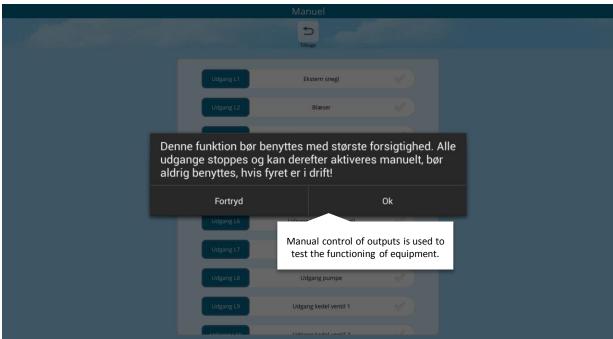


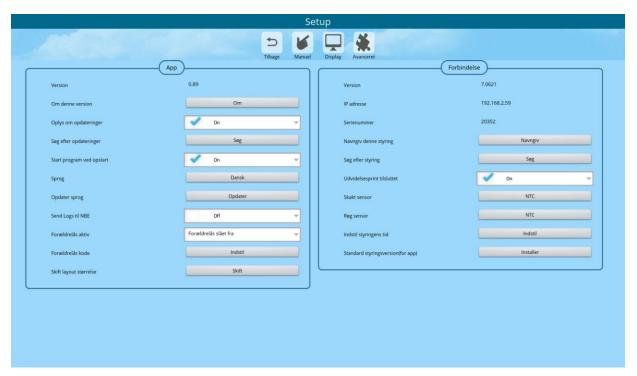


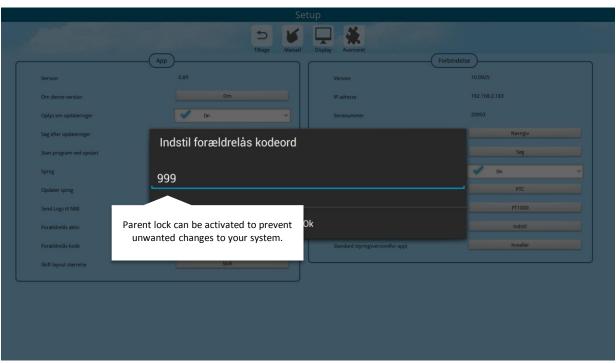


LOG









WARRANTY

All products purchased from NBE is covered by the current Danish Purchasing Law. This includes 6 months warranty on the products valid from the date of receipt. A 2 year warranty is granted with the completion of the Warranty Registration.

If you purchase your RTB from an authorized dealer, and have your boiler online as well as have annual service visits, the guarantee can be increased to 36 months on the technique and up till 10 years on the boiler vessel.

The customers installs it himself

A plumber installs the boiler (not authorized dealer).

An authorized dealer installs the boiler + Online on StokerCloud.

An authorized dealer installs the boiler + Online on StokerCloud + annual service visits

An authorized dealer installs the boiler + online on StokerCloud + annual service visits.

10 years*

The warranty covers only manufacturing and material defects.

The warranty of product failure of the system when under warranty, NBE will repair the spare pare at no charge to the buyer. Buyer will be responsible for the installation or replacement of the part. If NBE offers repair of the defective part, the purchaser shall send the part to NBE for repair. NBE will return the part once repaired.

Guarantee shall be invalid if product failure is due to circumstances caused by the buyer; either by accident and/or abuse of the product, inadequate cleaning, chimney conditions, as well as circumstances where NBE has no influence. In addition, the warranty is invalid due to misuse of the burner – e.g. using fuel that is not approved by NBE.

The warranty does not cover parts such as the electrical igniter.

The buyer is obligated to check the goods immediately upon receipt.

If the buyer declares that the delivery was inadequate or defective, the customer must immediately and without delay make a written claim with NBE.

Returns are only made by agreement with NBE.

To the extent that NBE is liable to the purchaser, NBE's liability is limited only to direct loss and not to damages incurred by connected equipment and / or indirect damage, loss of earnings, operating losses, connection costs, etc.

Responsibilities:

NBE assumes no responsibility as a result of the purchaser's legal relations with third parties. All orders are accepted subject to force majeure, including war, civil unrest, natural disasters, strikes and lockouts, failing supplies of raw materials, fire, damage of NBE or its supplier network, lack of transport opportunities, import/export prohibitions or any other event which prevents or restricts NBE's ability to deliver.

NBE has in cases of force majeure, the right to cancel the transaction or any part thereof, or to deliver the agreed product as soon as the obstacle to normal delivery has lapsed. In cases of force majeure, NBE will not be held responsible for any losses incurred by the purchaser due to changes, sold out items or changes to specifications in the product manual.

It is the buyer's responsibility to register the equipment to the appropriate authorities. If any disputes arise between the authorities and the purchaser, NBE will be held harmless from any claims or disputes.

The following can be delivered upon request:

- Exception of the expansion by Labor Inspectorate.
- Chimneys endorsements.
- Approval of Technology Institute (DTI).
- · Print charts.

The material is also available on www.nbe-global.com.



^{*} Corrosion warranty on the boiler vessel.

EC DECLARATION OF CONFORMITY

The undersigned, representing the following manufacturer

Manufacturer: NBE production A/S

Address: Kjeldgaardvej 2, DK9300 Saeby, Denmark

or representing the manufacturer's authorized representative established within the Community (or the EEA) indicated hereafter

Authorized representative :

address:

herewith declares that the product

Product identification:

Pellets Systems:

BS+10, BS+16, BS+25

RTB 10, RTB 10 VAC,

RTB 16, RTB 16 VAC,

RTB 30, RTB 30 VAC,

RTB 50, RTB 50 VAC,

RTB 80.

is in conformity with the provisions of the following EC directive(s)

(including all applicable amendments)

| Reference n ° | Title |
|---------------------------------|------------------------------|
| EN 303-5:2012 | Europe Norm |
| 2006/95-EC | Low Voltage Directive |
| 2004/08-EC | EMC directive (EMCD) |
| 97/23/EEC | Pressure Equipment Directive |
| 2006/42-EC | Machinery directive |
| Arbejdstilsynets bekendtgørelse | Nr. 612 |

and that the standards and/or technical specifications referenced overleaf have been applied.

Last two digits of the year in which the CE marking was affixed: ...14

Jannich Hansen

Sæby

01/12/2016

(signature)

Jannich Hansen

Jannich Hansen

NOTES:

| Date | |
|---------------|--|
| Weighing | |
| kW low | |
| kW high | |
| Blower low | |
| Blower middle | |
| Blower high | |
| Comments: | |
| | |
| | |
| | |

| Date | |
|---------------|----|
| Weighing | g |
| kW low | kW |
| kW high | kW |
| Blower low | % |
| Blower middle | % |
| Blower high | % |
| Comments: | |
| | |
| | |
| | |

| Date | |
|---------------|----|
| Weighing | g |
| kW low | kW |
| kW high | kW |
| Blower low | % |
| Blower middle | % |
| Blower high | % |
| Comments: | |
| | |
| | |
| | |

| Date | |
|---------------|---|
| Weighing | |
| kW low | ŀ |
| kW high | ŀ |
| Blower low | |
| Blower middle | |
| Blower high | |
| Comments: | |
| | |
| | |
| | |

| Date |
|---------------|
| Weighing |
| kW low |
| kW high |
| Blower low |
| Blower middle |
| Blower high |
| Comments: |
| |
| |
| |

NOTES:

| Date | |
|---------------|----|
| Weighing | |
| kW low | kV |
| kW high | kV |
| Blower low | 9 |
| Blower middle | 9 |
| Blower high | 9 |
| Comments: | |
| | |
| | |
| | |

| Date | |
|---------------|----|
| Weighing | |
| kW low | kV |
| kW high | kV |
| Blower low | 5 |
| Blower middle | 5 |
| Blower high | 5 |
| Comments: | |
| | |
| | |

| Date | |
|---------------|--|
| Weighing | |
| kW low | |
| kW high | |
| Blower low | |
| Blower middle | |
| Blower high | |
| Comments: | |
| | |
| | |
| | |

| Date | |
|---------------|----|
| Weighing | g |
| kW low | kW |
| kW high | kW |
| Blower low | % |
| Blower middle | % |
| Blower high | % |
| Comments: | |
| | |
| | |
| | |

| Date |
|---------------|
| Weighing |
| kW low |
| kW high |
| Blower low |
| Blower middle |
| Blower high |
| Comments: |
| |
| |
| |

| Date | |
|---------------|----|
| Weighing | g |
| kW low | kW |
| kW high | kW |
| Blower low | % |
| Blower middle | % |
| Blower high | % |
| Comments: | |
| | |
| | |
| | |

PRODUCTION A/S Kjeldgaardsvej 2 9300 SÆBY Tlf. 8820 9230 CVR nr. 34 89 03 23 NBE STOKER CLOUD 0 0